YIYI MESH BELT

AFTER DELIVERY

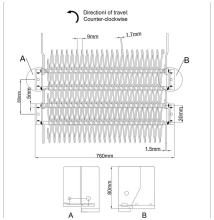
IF SOMETHING GOES WRONG

How we review a problem and protect your next order

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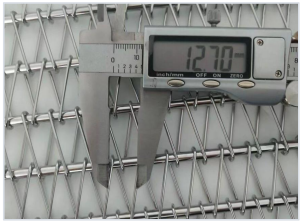
Why we can review a problem quickly



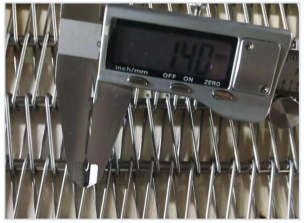
1
Your drawing
The approved revision is kept.



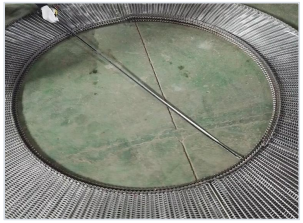
2
Material records
Mill documents and tests per batch.



3
First article
Measured values on file.



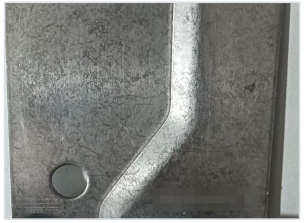
4
Final inspection
Photos of your belt before packing.



5
Drum test
Where it applies, on file.



6
Packing
Inner and outer packing photos.



7
Batch code
Traces a part to its batch.



8
Our team
Replies within 8 working hours.



9
Your next order
Checked against the cause.

Four questions buyers ask about after-sales

The real test of a supplier is what happens after the belt arrives.

Your question	What we show you	Pages
Will anyone answer me?	Who replies and how quickly.	4
What should I send?	The information that makes a review fast.	5
How do you decide what went wrong?	Review from the records of your order — not by assumption.	6–9
Will it happen again?	Corrective action checked on your next order.	10

How you can check: keep your order number and photos of the belt from the day it arrives.

You report it — we reply

Your concern: messages that go unanswered once the belt is paid for.

How Send your message to info@yiyimeshbelt.com or WhatsApp +86 134 5177 3742. We reply as soon as we see your message, within 8 working hours (our usual practice, not a contractual deadline), and a problem report gets priority.



The office team who answers you (faces blurred)



Our reception (faces blurred)

How you can check: send photos and videos with the first message; it saves a round of questions.

What helps us review a problem quickly

Your concern: weeks of questions before anyone looks at the problem.

Item	Detail
Order	Order or PI number, belt type and width
What you see	Photos and a short video of the problem, with a ruler where a size matters
Where	Position on the belt and in the machine; how long it has run
Conditions	Product, temperature, load, speed, washing
Installation	How the belt was joined, tensioned and tracked; sprocket and drum condition

How you can check: a short video of the belt running often shows more than ten photos.

Our review steps

Your concern: a supplier who blames the customer — or promises anything to end the call.

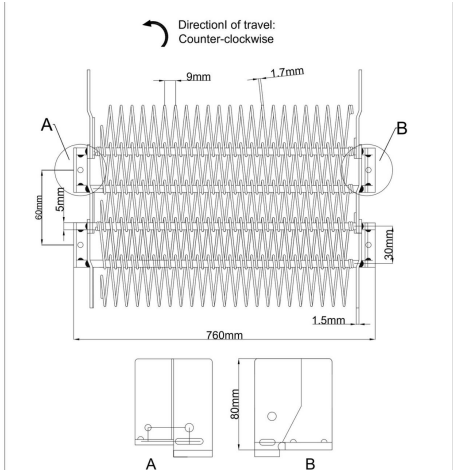
#	Step	What happens
1	Priority response	Your report is answered first.
2	Collect information	Order records, your photos and videos.
3	Production and QC review	The drawing, material, first-article and final-inspection records of your order are checked.
4	Cause and responsibility	Explained from the records and your evidence.
5	Solution	Agreed with you for the specific case. There is no fixed warranty period or automatic replacement for every belt.
6	Record and prevent	The cause is recorded; corrective action is taken.
7	Recheck	Your next order is checked against the cause.

How you can check: we do not accept all liability automatically, and we do not blame the customer automatically.

The records we check for your order

Your concern: "we checked everything" with nothing to show.

Records Your approved drawing, material documents, first-article photos with measured values, final-inspection and packing photos — kept with your order.



Approved drawing



First-article measurement



Final-inspection measurement

How you can check: ask us to share the records of your order during the review.

A part traced to its batch

Your concern: no one can tell which batch a faulty part came from.

How A batch code can be stamped on parts. Material and production records link the batch to the steel and the inspection.



Batch code on a tier plate



Material test records per batch

How you can check: ask for a batch code on your belt when you order.

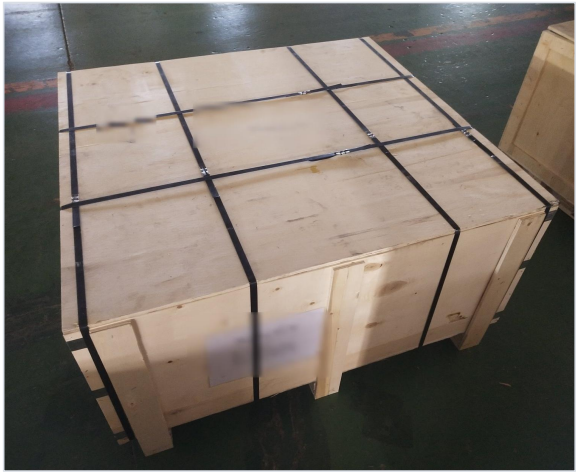
Packing photos for transit questions

Your concern: damage in transit with no proof of how the belt left the factory.

How Inner and outer packing are photographed before shipment. If a case arrives damaged, those photos and your arrival photos are compared.



Inner film before closing



Closed and strapped case



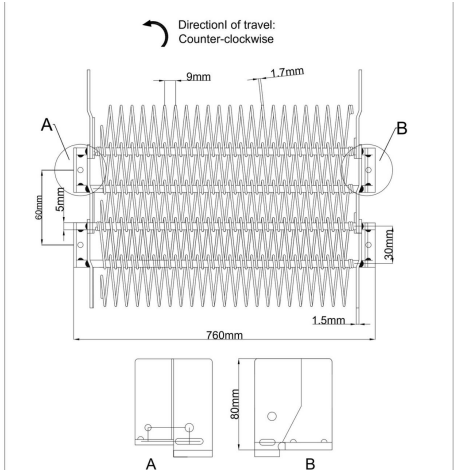
Cases at a buyer's site (blurred)

How you can check: photograph the cases when they arrive, before unpacking.

The cause is checked on your next order

Your concern: the same problem on the next belt.

How The corrective action is recorded with your order. On the next order the same point is checked again before shipment, using the same approved drawing.



The drawing kept for repeat orders



Pitch re-checked before shipment

How you can check: quote your previous order number when you reorder.

YIYI MESH BELT

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Tell us what happened

- Order or PI number
- Photos and a short video
- Position on the belt and machine
- Running time and conditions
- Installation details

Request a Drawing Review