YIYI MESH BELT

CUSTOMER FEEDBACK

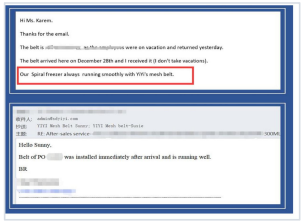
WHAT BUYERS SAY AFTER DELIVERY

Real e-mails and messages,
with names and order numbers hidden

PROVEN · STABLE · VERIFIED



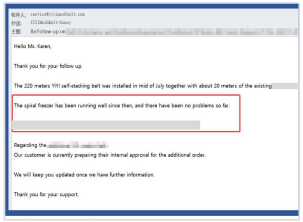
In the buyers' own words



1

Spiral freezer

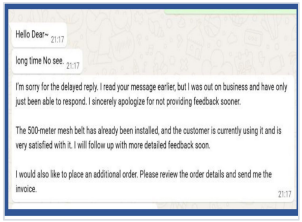
"Always running smoothly."



2

220 m self-stacking

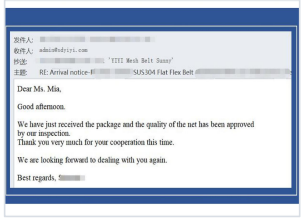
"Running well since then."



3

500 m belt

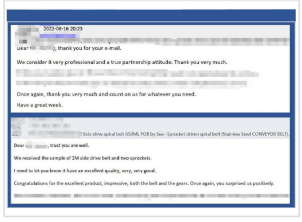
Installed; an additional order.



4

On arrival

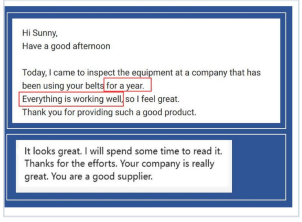
"Approved by our inspection."



5

Sample

"Excellent quality."



6

One year later

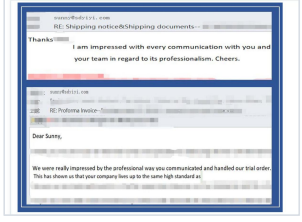
"Everything is working well."



7

Reorder

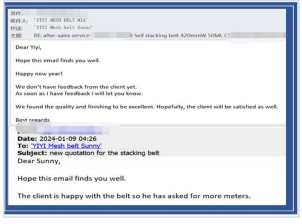
"Up to your usual high standard."



8

Trial order

"Impressed by the professional way."



9

More metres

"The client is happy."

What this feedback is — and what it is not

Every supplier says its customers are happy. Here are the original messages.

Point	How we show it
Original messages	Screenshots of real e-mails and messages; words are not rewritten
Privacy	Buyer names, companies, order numbers and prices are hidden
Not a guarantee	Feedback is one buyer's experience on one line — not a promised service life
Your belt	Made to your approved drawing and inspected 100% before shipment

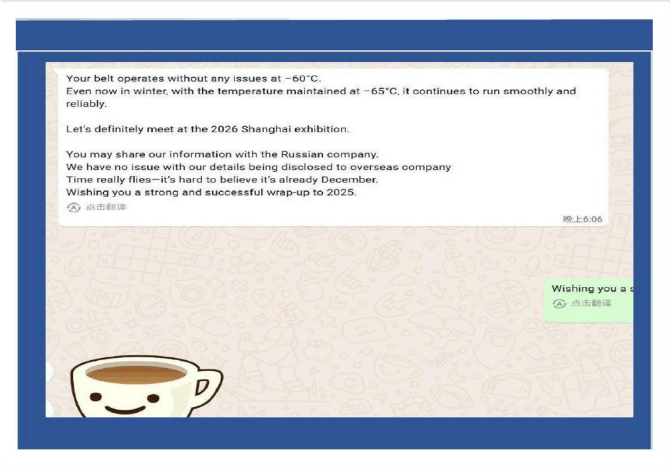
How you can check: judge us by the records of your own order — drawing, first article, final inspection.

Spiral freezers running smoothly

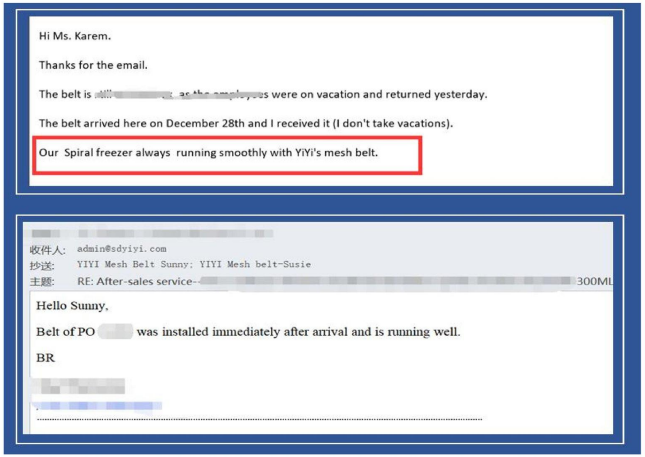
Your concern: a belt that looks right but does not run in a freezer.

Buyer "Your belt operates without any issues at −60 ° C ... it continues to run smoothly and reliably."

Buyer "Our spiral freezer always running smoothly with YIYI's mesh belt."



Message from a buyer (names hidden)



E-mail from a buyer (names hidden)

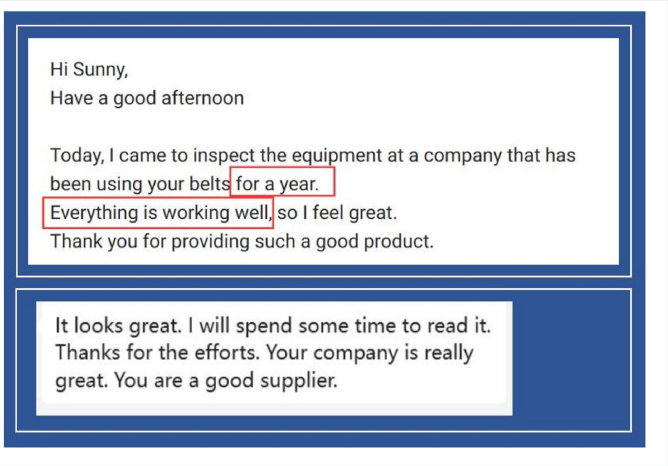
How you can check: spiral freezer and side driven belts are drum-tested, and every self-stacking belt is hand-stacked and checked at the turning diameter before shipment.

Still working — months later

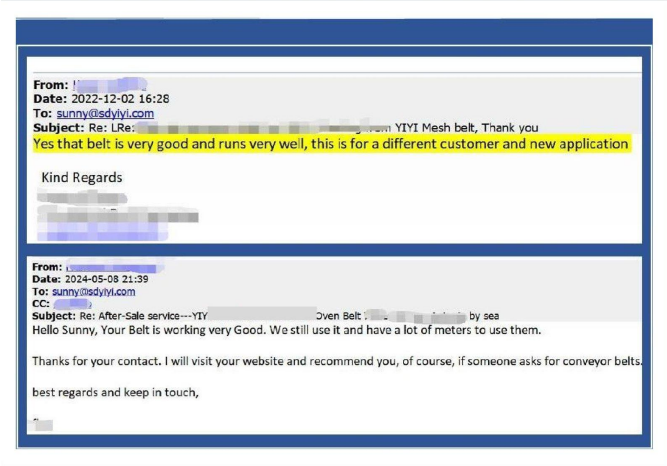
Your concern: a belt that runs well for a week, then fails.

Buyer "Today, I came to inspect the equipment at a company that has been using your belts for a year. Everything is working well."

Buyer "Your belt is working very good. We still use it."



E-mail after a site visit (names hidden)



After-sales e-mail (names hidden)

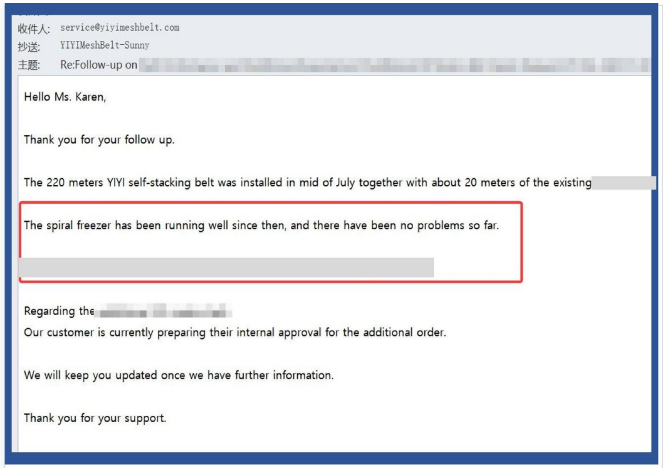
How you can check: send us photos after installation; we keep them with your order records.

220 m and 500 m belts in service

Your concern: a factory that is fine for samples, but not for long belts.

Buyer "The 220 meters YIYI self-stacking belt was installed ... The spiral freezer has been running well since then."

Buyer "The 500-meter mesh belt has already been installed, and the customer is currently using it and is very satisfied."


收件人: service@yiyimeshbelt.com
抄送: YIYIMeshBelt-Sunny
主题: Re:Follow-up on

Hello Ms. Karen,

Thank you for your follow up.

The 220 meters YIYI self-stacking belt was installed in mid of July together with about 20 meters of the existing

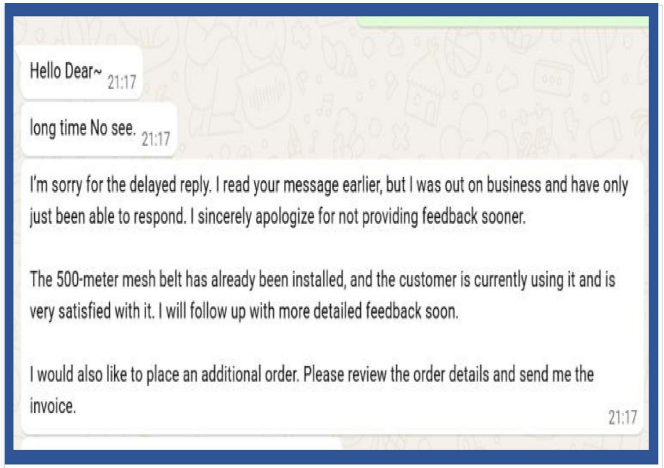
The spiral freezer has been running well since then, and there have been no problems so far.

Regarding the
Our customer is currently preparing their internal approval for the additional order.

We will keep you updated once we have further information.

Thank you for your support.

E-mail from a buyer (names hidden)


Hello Dear~ 21:17

long time No see. 21:17

I'm sorry for the delayed reply. I read your message earlier, but I was out on business and have only just been able to respond. I sincerely apologize for not providing feedback sooner.

The 500-meter mesh belt has already been installed, and the customer is currently using it and is very satisfied with it. I will follow up with more detailed feedback soon.

I would also like to place an additional order. Please review the order details and send me the invoice. 21:17

Message from a buyer (names hidden)

How you can check: ask for the case study of your belt type.

Checked by the buyer when it arrives

Your concern: problems found only when the cases are opened.

Buyer "We have just received the package and the quality of the net has been approved by our inspection."

Buyer "We found the quality and finishing to be excellent."


发件人:
收件人: admin@sdyiyi.com
抄送: 'YIYI Mesh Belt Sunny'
主题: RE: Arrival notice-I SUS304 Flat Flex Belt

Dear Ms. Mia,

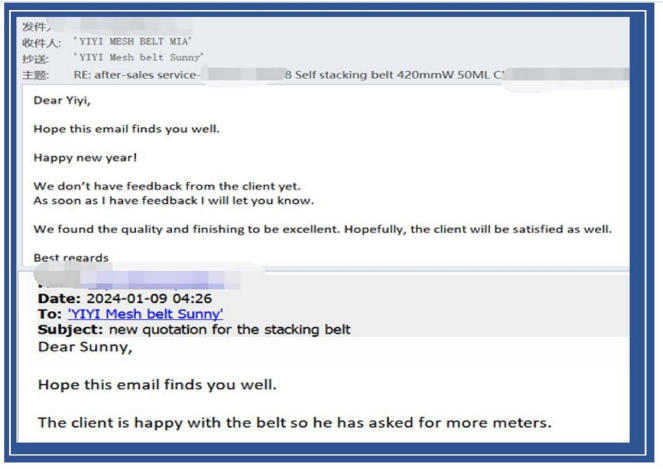
Good afternoon.

We have just received the package and the quality of the net has been approved by our inspection.
Thank you very much for your cooperation this time.

We are looking forward to dealing with you again.

Best regards,

Arrival e-mail, flat flex belt (names hidden)


发件人:
收件人: 'YIYI MESH BELT MIA'
抄送: 'YIYI Mesh belt Sunny'
主题: RE: after-sales service- 8 Self stacking belt 420mmW 50ML C

Dear Yiyi,

Hope this email finds you well.

Happy new year!

We don't have feedback from the client yet.
As soon as I have feedback I will let you know.

We found the quality and finishing to be excellent. Hopefully, the client will be satisfied as well.

Best regards

Date: 2024-01-09 04:26
To: 'YIYI Mesh belt Sunny'
Subject: new quotation for the stacking belt
Dear Sunny,

Hope this email finds you well.

The client is happy with the belt so he has asked for more meters.

E-mail, self-stacking belt (names hidden)

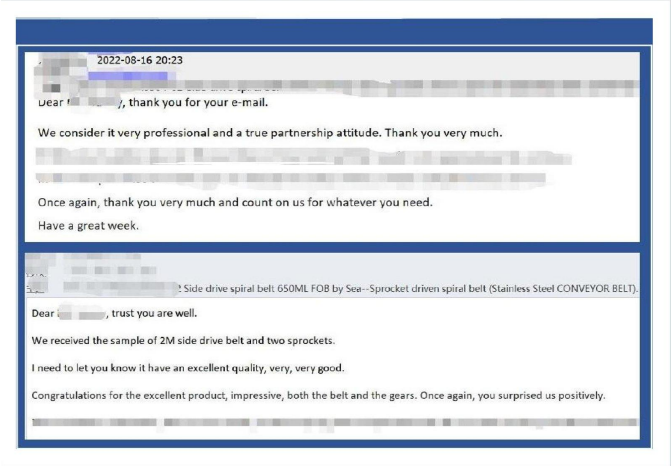
How you can check: 100% final inspection before packing; ask for the photos of your belt.

Samples buyers can judge for themselves

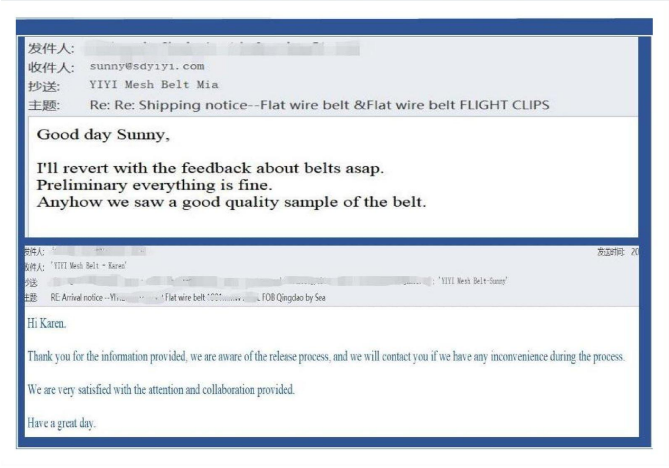
Your concern: ordering a long belt without seeing the work first.

Buyer "We received the sample of 2 m side drive spiral belt ... it have an excellent quality, very, very good."

Buyer "Anyhow we saw a good quality sample of the belt."



E-mail on a side driven sample (names hidden)



E-mail on a flat wire sample (names hidden)

How you can check: belts usually from about 10 m; a sample or trial order can be discussed per project.

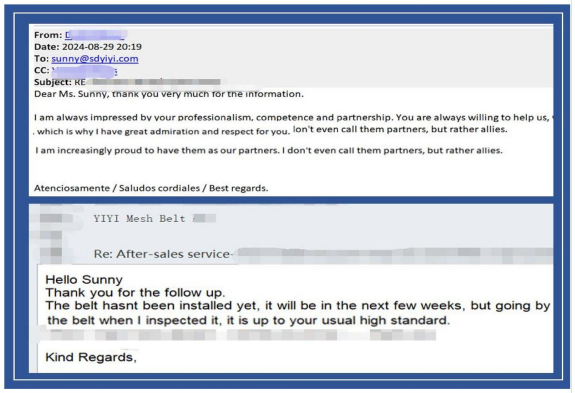
The same standard on the next order

Your concern: the second order not matching the first.

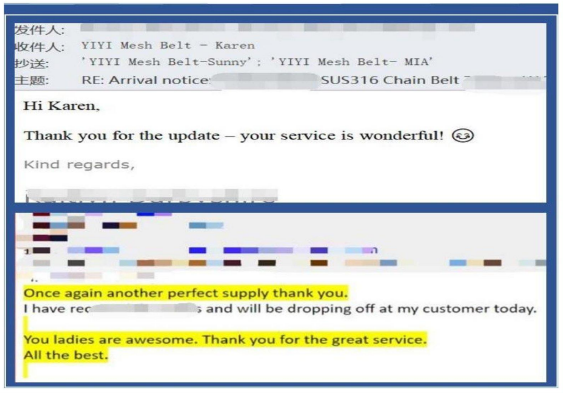
Buyer "... the belt when I inspected it, it is up to your usual high standard."

Buyer "Once again another perfect supply, thank you."

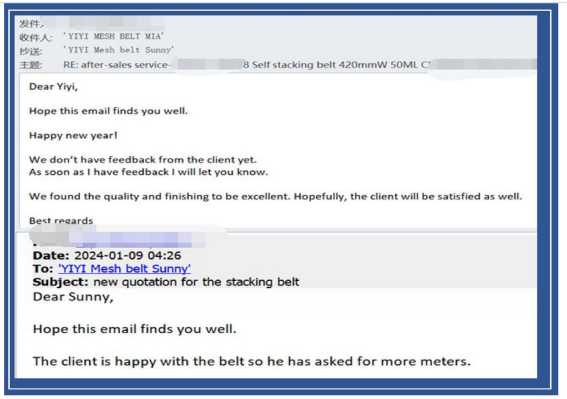
Buyer "The client is happy with the belt so he has asked for more meters."



After-sales e-mail (names hidden)



Arrival e-mail, chain belt (names hidden)



E-mail on a reorder (names hidden)

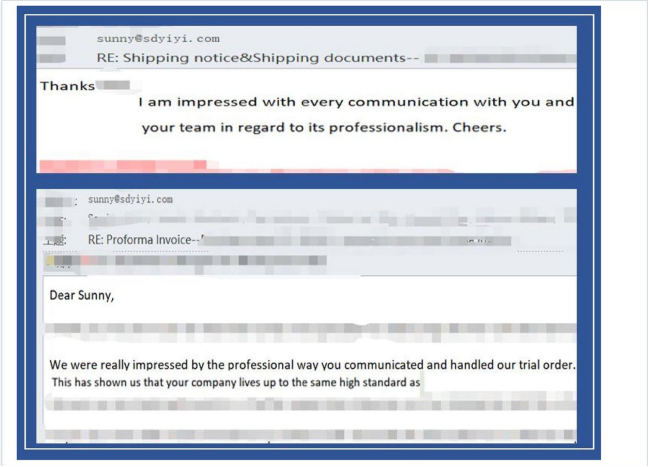
How you can check: reorders are made to the same approved drawing; quote your previous order.

Clear answers from the first message

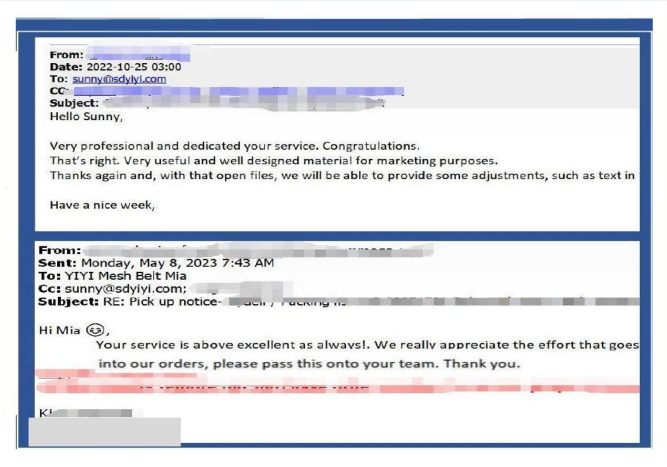
Your concern: slow or unclear replies from a factory far away.

Buyer "We were really impressed by the professional way you communicated and handled our trial order."

Buyer "Your service is above excellent."



E-mail after a trial order (names hidden)



E-mail from a buyer (names hidden)

> **How you can check:** we reply as soon as we see your message, within 8 working hours (our usual practice, not a contractual deadline).

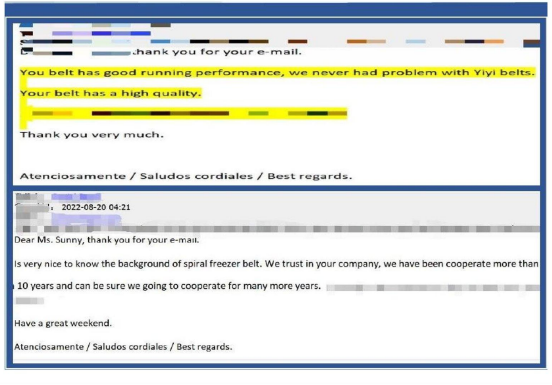
Trust built over years

Your concern: a new supplier you know nothing about.

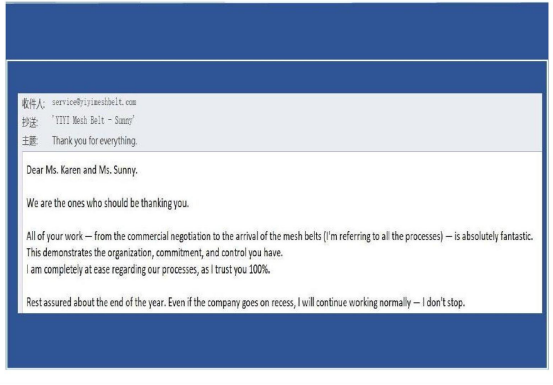
Buyer "[Your] belt has good running performance, we never had problem with Yiyi belts."

Buyer "I am completely at ease regarding our processes, as I trust you 100%."

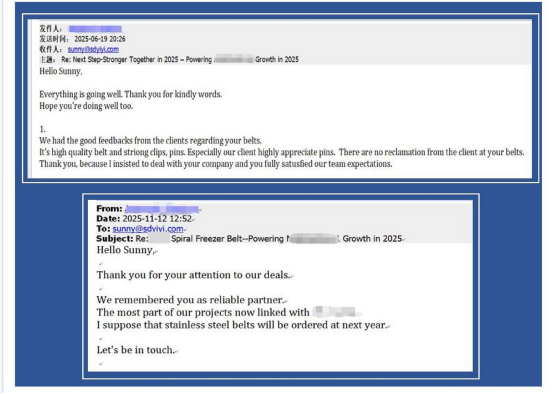
Buyer "We remembered you as reliable partner."



E-mail from a buyer (names hidden)



E-mail from a buyer (names hidden)



E-mail from a buyer (names hidden)

How you can check: book a live video tour of the workshop before your first order.

What we do on every order

Good feedback is the result of the same steps on every belt.

Step	What you receive	See
Drawing	Our drawing for your approval before production	Your Order
First article	Photos, video and measured values — or a sample	Your Order
100% final inspection	Pitch, width, welds and edges photographed	Quality Control
Drum test	Spiral and side driven belts; self-stacking hand-stacked	Quality Control
Packing	Clean, dry, neutral; inner and outer photos	Packing

How you can check: ask for these records with your order — not only the feedback of others.

YIYI MESH BELT

PROVEN · STABLE · VERIFIED

Metal Conveyor Belt Manufacturer

for OEMs & Professional Distributors

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Website: www.yiyimeshbelt.com
www.yiyimeshbelts.com

Company: Ningjin Yiyi Mesh Belt Co., Ltd.

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Become the next buyer we hear from

- Belt type and application
- Drawing, old belt or photos
- Width and length (mm / in)
- Drive and operating conditions
- Questions you want answered

Request a Drawing Review